



(407) 431-3648  
info@astarme.com  
222 Clearview Road Chuluota, Florida  
32766

## Privacy Policy for AStar Management Enterprises

Effective Date: 09/05/2024

At AStar Management Enterprises, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines what information we collect, how we use it, and your rights concerning your data.

### Information We Collect

We may collect the following personal information:

- Name
- Phone number
- Address
- Email address (optional)
- Other information you voluntarily provide when interacting with us

### How We Use Your Information

We use the information we collect to:

- Send SMS/MMS messages for appointment confirmations, reminders, and service updates.
- Provide project updates, billing notifications, and customer service communications.
- Improve our services and customer experience.

### Sharing of Information

- We do not share, sell, or distribute your personal information, including phone numbers, to third parties for marketing purposes.
- Your data may be shared with service providers only when necessary to deliver our services (e.g., SMS platforms) and is protected under strict confidentiality agreements.

### Your Rights

- **Opt-Out:** You can opt out of receiving SMS/MMS messages at any time by replying STOP to any message.
- **Access and Correction:** Contact us to request access to your information or make corrections if needed.
- **Data Deletion:** You may request the deletion of your personal data by contacting us directly.



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### **Message and Data Rates**

Message frequency varies based on your interactions with us. Standard message and data rates may apply as per your mobile carrier's policies.

### **Data Security**

We use secure systems and processes to protect your personal information from unauthorized access, loss, or misuse.

### **Changes to This Policy**

We may update this Privacy Policy periodically. Any changes will be communicated via our website at [www.astarme.com](http://www.astarme.com).

### **Contact Us**

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

- Website: [www.astarme.com](http://www.astarme.com)
- Email: [info@astarmanagement.net](mailto:info@astarmanagement.net)
- Phone: (407) 431-3648

**This Privacy Policy applies to all services provided by AStar Management Enterprises, including SMS/MMS messaging and customer interactions.**